

POLICY OBJECTIVE

To ensure consistency in implementing Domestic Waste Management Services.

POLICY SCOPE

This policy applies to:

- All residents and businesses within the Deniliquin area.
- Council employees responsible for implementing and enforcing legislation related to waste management services.

POLICY STATEMENT

Edward River Council is dedicated to establishing and administering Domestic Waste Management Services in accordance with the requirements of the *Local Government Act 1993 (NSW)*.

This policy provides a transparent framework for the assessment, and management of these services while ensuring reasonable and sustainable costs. It also outlines Council's positions on service levels, allocation of bin service routes, and property levies via the Domestic Waste Management Charge, as well as bin auditing and refusals of service.

PROCEDURE

1. Kerbside Collection Waste Management Services

In compliance with this Policy, Council will provide a Standard Kerbside Collection Service as outlined below:

- Fortnightly garbage waste collection (red bin)
- Fortnightly mixed recyclables collection (yellow bin)
- Weekly Food and Garden Organics collection (green bin)

The service is mandatory under the Local Government Act. Council interprets this to ensure that all residential and rural residential properties within Council's mandatory bin route, irrespective of size or type, receive the Standard Kerbside Collection Service, and associated fees are applicable.

2. Domestic Residential Waste

All residential properties with a domestic waste service must have the following services:

Service Outline	Collection Frequency	Bin Sizes	Waste Type
Yellow Bin	Fortnightly	240 litres (standard)	Recyclables
Red Bin	Fortnightly	240 litres (standard)	Residual Waste
Green Bin	Weekly	240 litres (standard)	Food and Garden Organic Waste

3. Industrial and Commercial Premises

It is not Council's responsibility to collect landfill waste or recyclables from business, industrial, or commercial premises. However, where such properties are located on a route, businesses may access the Standard Kerbside Collection Service. The standard service includes landfill waste, recyclables, and organics as a minimum.

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Red Bin	Fortnightly	240 litres (standard)	Residual Waste
Green Bin	Weekly	240 litres (standard)	Food and Garden Organic Waste

4. Requesting Additional Bins

Residents who require additional bins can make a request to Council. The additional bin will be charged according to the current published fees and charges. The mandatory three-bin service must be maintained, and residents cannot substitute or swap different types of bins. Residents can request an addition yellow or green bin, however if they request an additional red bin, the complete additional three-bin service will be applied. Additional bins beyond two of each waste type (six bins) won't be considered, property owners will be referred to make private commercial arrangements.

5. Bin Ownership, Missing, Vandalized, or Damaged Bins

Bins, including additional bins, are supplied and owned by Council's approved Contractor. To ensure bins are serviced:

- Residents must not transfer bins when they move properties.
- Residents must notify Council of their residential change of address, allowing for bin transfers or retrievals where appropriate.
- Owners of multiple properties within Edward River Council must ensure that bins assigned to their property are the ones being used. Misuse may result in bin removal.
- Bins damaged through fair wear and tear or during the collection process will be repaired or replaced through the collection contract at no cost to the resident. Stolen or missing bins can be replaced at the resident's expense, as per the current Fees and Charges policy.
- Residents must notify Council of a stolen or missing bin as soon as possible. Council will not refund for bins that are stolen or missing.
- It is the responsibility of the Landlord or Agent to ensure that caddies and liners remain within the property.
- Broken, lost or stolen kitchen caddies can be replaced free of charge by contacting Council.

6. Bin Collections

Bins should be placed on the kerbside the night before collection and removed no later than 5:30pm on the day following collection. Bins should be placed with the wheels facing the property, spaced 0.5 meter apart from other bins and free of obstructions.

Residents living in courts or on unsealed roads may have specific collection instructions. Council's collection contractor will determine these instructions.

7. Bin Refusals

Kerbside Collection Services may be refused if:

- A bin is not a Council-approved bin.
- The bin is overflowing (the lid must close properly).
- A bin is contaminated (e.g., landfill waste in a recyclables bin).
- The contents of the bin are jammed or overcompacted and will not release.
- The bin's weight exceeds 80 kg.
- The bin is placed in an area inaccessible to the collection vehicle.
- The bin is not presented before 5 am on the day of collection.

8. Bin Placement

This section outlines the responsibilities and procedures for the proper placement of Mobile Bins for collection. Customers are expected to follow the correct placement guidelines:

- First Occurrence: A notice will be issued describing the issue.
- Second Occurrence: If the problem repeats, another notice will be issued.
- Third Occurrence: If the issue persists, Council's contractor may refuse to empty the bins, providing formal notification.

9. Contamination Refusals

This section outlines procedures for addressing contamination issues with mobile bins used for waste, recycling, and food and organic collection. Contamination issues will be addressed in the following manner:

- Gross Contamination: Residents will be notified of the issue and given a day to rectify it.
- Multiple Contamination Occurrences: Multiple occurrences will result in escalating notifications and, in severe cases, removal of the bin service.

10. Kerbside Collection Route

The Standard Kerbside Collection Service will be provided to all properties, except as outlined below:

- Vacant Land
- Commercial and Industrial properties without Council approval.

The collection route is defined by Council's kerbside collection route maps. Changes to collection routes will be properly communicated to affected properties.

DEFINITIONS

Council means Edward River Council

The **Collection Period** mean the 24 hour period of the normal service day and 12 hours prior to the normal service day.

Domestic Waste means waste produced by a domestic premises, including recyclables but excluding sewage.

Domestic Waste Management Charge means the annual fees for residents where services are available.

Dwelling means a building or part of a building used as a residence.

Non-ratable Property means a property exempt from rating under 555 of the Act.

Residual waste means waste that cannot be recycled or recovered.

ASSOCIATED LEGISLATION

The *Local Government Act 1993*

ASSOCIATED POLICIES AND PROCEDURES

Nil

POLICY VERSION CONTROL

Policy Title		Domestic Waste Management	
ECM Doc Set ID			
Date originally endorsed/adopted			
Council minute number			
Responsible Officer		Manager Utilities	
Version Number	Modified By	Modifications Made	Date modified version endorsed/adopted and resolution number where applicable
Next revision		November 2026	